

INTRODUCING TXST'S NEW UNIVERSITY PRESIDENT



OUR CHALLENGE

After 20 years of service and leadership that led to tremendous growth and change at Texas State, the university's president decided it was time to step down. There was a healthy mix of interest and anxiety over who would become the institution's next leader.

When the system office announced the sole finalist, our marketing and communications office went to work immediately to help the new president make a positive impression and garner community support to minimize the strong headwinds new presidents often face.

OUR GOALS

- build trust, credibility, and goodwill for the new president
- develop a rapport between the new president and community by meeting the students where they are (digital first)
- provide an opportunity for the new president to interact with the university community, digitally and in-person
- build community excitement for new leadership
- help situate new president in a healthy position in anticipation of any potential pushback

OUR SOLUTION

Our marketing and communications team created a range of digital content to help build the new president's personal brand on campus as an authentic, positive, and approachable servant leader who connects with today's students.

SOCIAL METRICS

38+

pieces of content announcing and introducing Dr. Damphousse to TXST













total engagements

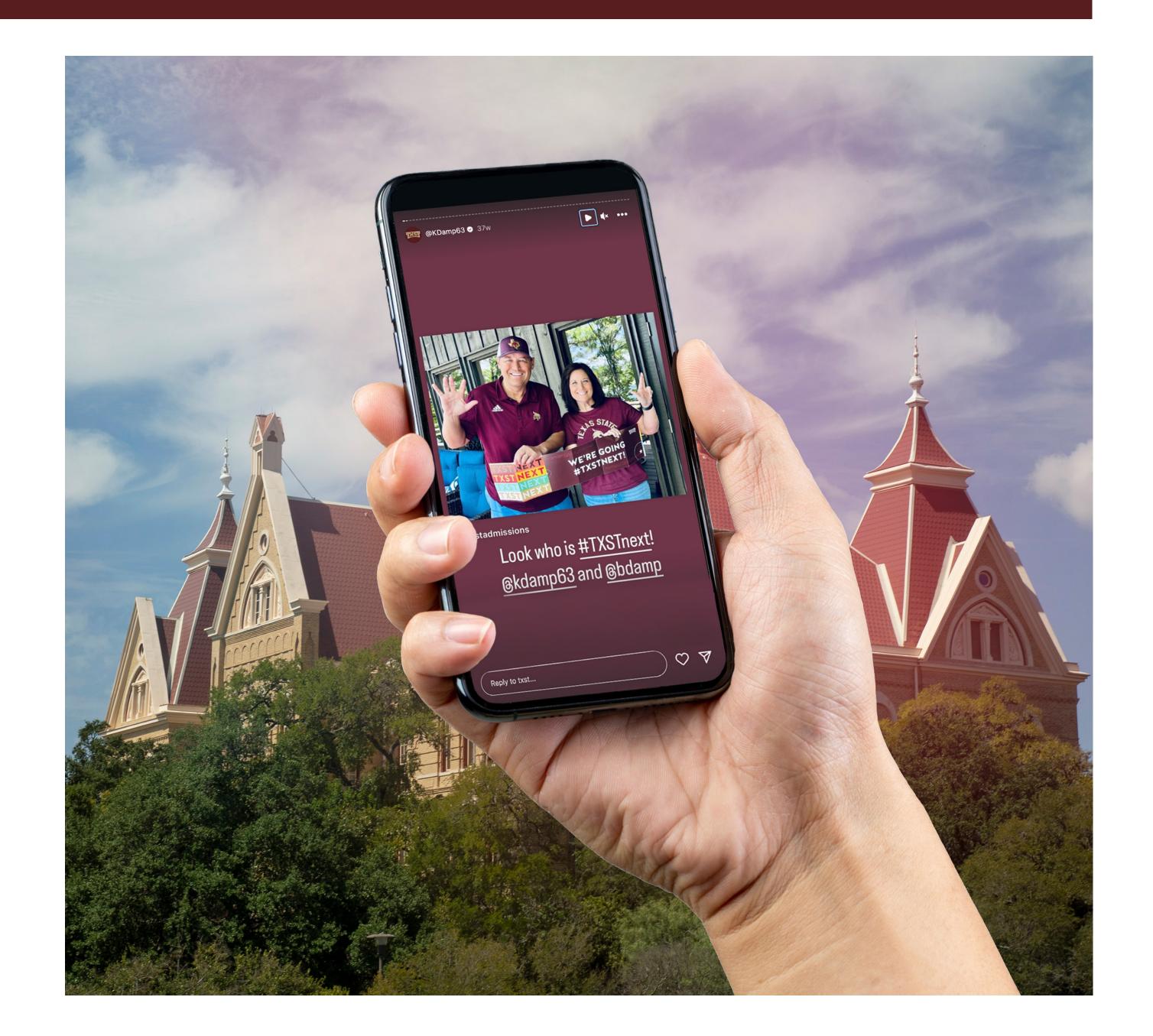
60K 790.9K

impressions

550.3K

plays/views

hours watched (Tiktok and YouTube)



SOCIAL METRICS BY CHANNEL

TikTok J



Link: "What are you listening to?"

video segments

34.3K

total engagements

impressions

187K 200.4K plays/views

hours watched

Instagram O



Link: "This or That with TXST President"

17K

likes

comments

237.1K 263.1K impressions

plays/views

shares

YouTube





<u>Link: "Welcome to TXST from</u> Dr. Kelly and Beth Damphousse"

videos with Dr. Damphousse

average percentage viewed for all videos

hours watched

Due to state requirements TXST's official TikTok is no longer active.

TOP 3 VIDEOS

What Are You Listening To?

Dr. Damphousse questions Bobcats about their musical preferences, sharing some of his favorite hits and artists along the way. Students love their music and this TikTok trend.

<u>Link: "What Are You Listening To?"</u>



How Do You Pronounce Damphousse?

A name can say a lot about an individual.

TXST Bobcats took their shot at
pronouncing Damphousse, and the results
were interesting (and entertaining).

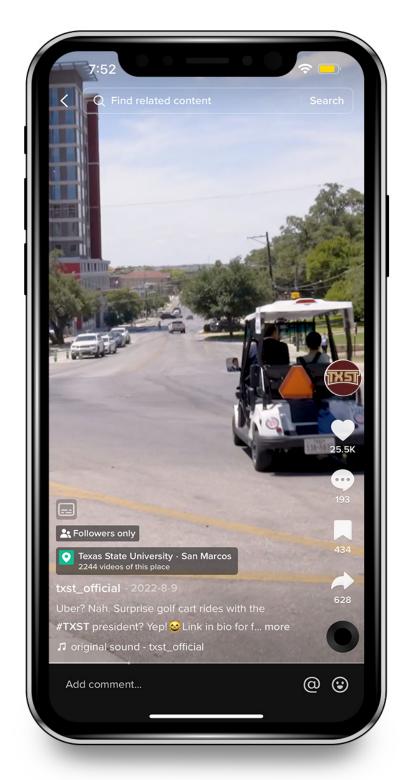
Link: "How Do You Pronounce Damphousse?"

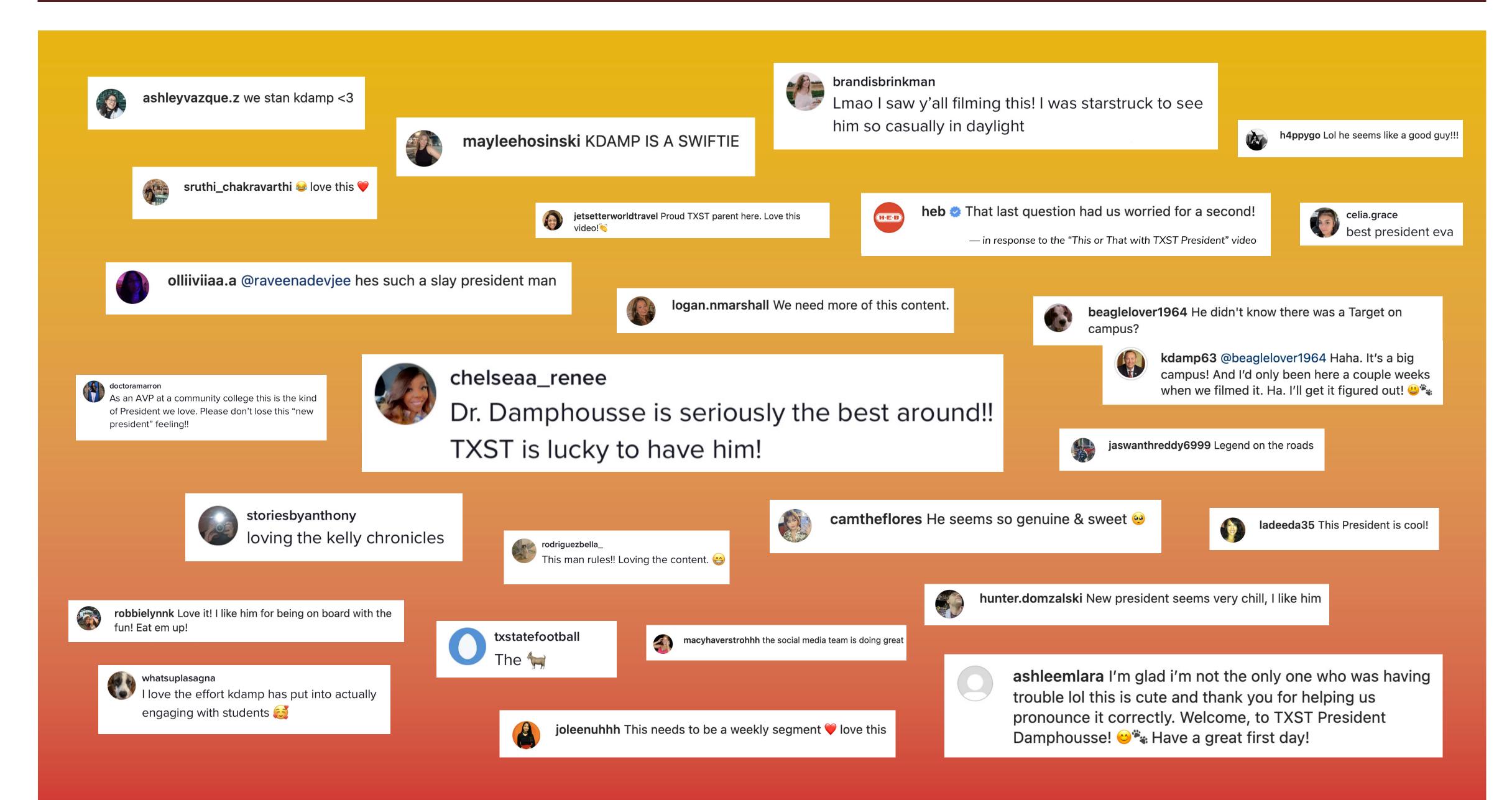


Riding With Damphousse

TXST's new president got up close and personal with Bobcats and their families, providing much-needed rides around campus. These one-on-one interactions showed exactly how President Damphousse is in tune with the student population.

<u>Link: "Riding With Damphousse"</u>







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