University of Utah Capital Campaign Guidelines 2021



0

## Introduction

The Love, U campaign is a collective effort on behalf of the University of Utah meant to energize participants and build its culture of giving.

This guide for the University of Utah faculty and staff provides a framework upon which the Love, U campaign can grow.

We hope that you will feel empowered to join in the campaign and embrace Love, U.

If you have any questions, please contact: LoveUSupport@utah.edu

## Table of Contents

Messaging Toolkit	3
Our Goals	4
Our Strategies	5
Meet the "Love Bug"	6
How to Use It	9
What goes after Love, U: Truth	10
Nhat goes after Love, U: Tangibles	11
What goes after Love, U: Intangibles	12
How do I incorporate Love, U into my messaging?	15
Mapping "Love, U" messaging through a major gift	17
Sample Call to Action to Customize	22
/isual Toolkit	23
Graphic Assets	24
Primary Mark: The Love Bug	25
Secondary Mark: University Logo Lockup	26 28
Alternate Primary Mark: U Health Love Bug Word Lockups: Explained	31
Fertiary Mark: Custom Block U Variations	33
Combining with Other Logos	35
Гуроgraphy	38
Jsing Alternate Fonts	4
Color	44
Art Direction	47
_ayout Guidance	55
Just "Love,"	60
Stationery Templates	63
Application Examples	70
Social Media Toolkit	76
Platform Goals and Mission Statements	78
Social Media Campaign Objectives	79
Posting Guidelines	82
Best Practices	83
Appendix	90
Frequently Asked Questions	9.
Hand Sign	92

## Messaging Toolkit

Love. U Campaign Guidelines

Messaging Toolkit

## **Our Goals**

- 1. To increase participation and engagement in the final phase of the campaign.
- 2. To pave the way for the next one with a more energized and robust culture of giving.

Love. U Campaign Guidelines

Messaging Toolkit

## Our Strategies

## Love, U invites participation

To grow the U's culture of philanthropy and a diverse donor base, all giving levels need to see themselves as part of the campaign with everyone pulling together to make great things happen for students, patients, the U's community, and the state. Love, U is a welcoming, engaging, and inclusive invitation to participate in this campaign.

## 2. Love, U centers the donor rather than the university

Modeled on Giving Day, Love, U reframes campaign giving in an accessible, donor-driven, and crowdsourced way. Love, U is a big umbrella under which an entire ecosystem of giving opportunities a.k.a. donor passion projects can be found.

## Love, U embraces human emotion

To overcome any sense of braggadocio or elitism. Love, U balances our excellence with our humanity and heart.

## 4. Love, U emphasizes gratitude and the impact of giving

At this stage in the campaign, we want to thank donors for inspiring us to Imagine New Heights. Love, U is a two-way communication in which we celebrate the ways in which donors give to what they love and care about and we thank them for their generosity and care. Love, U elevates the impact of individual donors at every level and the difference they make in the lives of students, faculty, and grateful patients, as well as breakthrough innovation, and the state's thriving.

## 5. Love, U is flexible and user-friendly

Love, U is expansive enough for all fundraisers to use while still giving us the latitude to customize it to our needs. It gives us a flexible, user-friendly system to create cohesion across the university for program areas that need support and to celebrate successes.

## Meet the "Love Bug"

Messaging Toolkit

## Main Campaign Brand Element

The main asset in the campaign is the "Love Bug," which combines the word "Love" with the Block U logo using a comma. The comma gives the Love Bug the appearance of a salutation at the end of a personal letter.

The Love Bug works in two ways. It expresses affection for the University of Utah, and all that it stands for, and it expresses affection toward the recipient as in "love you."

The Love Bug



Messaging Toolkit 8

## A customizable campaign

An essential feature of this campaign is the ability to shape its message to suit virtually any context. This is accomplished by adding words (or logos) after the Love Bug. The resulting phrase can be used as a means of giving and celebrating gratitude.

What goes after the Love Bug should be carefully considered according to the guidance outlined in this document.

For templates and more information on Love Bug Lockup artwork, see the **Graphic Assets** section, beginning on p 24.

## **Template Format**



[Fill in the Blank]





## What goes after Love, U: Truth

Must be **factually true** and either informally or formally affiliated with the U. Meaning we can't say Love, U unicorns but we might say Love, U unicyclers.





Love. U Campaign Guidelines How to Use It

## What goes after Love, U: Tangibles

## On-campus groups and subgroups: Schools, departments,

programs, organizations, clubs, students, faculty, deans, coaches, nurses, doctors, researchers, dancers, chess players, startups, Class of 20XX

Off-campus groups: Donors, new graduates, alumni, parents, patients, moms, dads, neighbors, Utahans

Individuals: Specific donors, professors, leaders

Places: Salt Lake City, regional event locations

Occasions: Game Dav. Reunions. Giving Day









Love. Campaign Guidelines

How to Use It

What goes after Love, U: Intangibles

Ideas and goals: Research, Sustainability, Giving, Healing, Affordability, Scholarship, Innovation

Adjectives: Forever, Mucho. Always, etc.



Love, U Campaign Guidelines

How to Use It

## A Note on **Proper Names**

The Love Bug can be followed by proper names.

For more information on how these lockups are handled, please see p 32.





How many instances of Love, U can you use in one communication?

Generally: use one Word Lockup at the beginning, and at the end of your message, sign off with a Love Bug either by itself, with the same word you used above, or accompanied by your logo. In some cases—letterhead for example—it's enough to use one Love Bug as a sign-off at the end of your message.

Avoid mixing different Word Lockups in a single communication or overusing the word "love" within the text of your message. Here's a good rule to help maintain message clarity:

- Use campus departments, programs, on-campus groups and ideas and goals when making a case for support.
   Example: Love, U Science
- Use off-campus groups, individuals, and adjectives when expressing gratitude and thanks. Example: Love, U Donors

Within a communication flow in which you are connecting with prospective donors more than once, you can use Love, U in different ways throughout the communication flow. For example: Love, U Students when you make your opening case for scholarship giving. Love, U Scholarship Donors when you thank donors for giving.

Example

**Start with:** 



Sign off with:



10



or



How do I incorporate Love, U into my messaging?

Use the **Love, U anthem** to make the donor the hero.

The Love, U anthem is a twoway rallying cry and thank you from the U to its students, faculty, alumni, patients, doctors, researchers, donors, and fellow Utahans to give, to volunteer, and to share what they love about the U. The Love, U anthem makes those who inspire and support us the heroes of our stories. The Love, U Anthem

Because you inspire us.

Because you challenge us.

Because you champion us.

Because you make us better.

Because you cheer us on.

Because of you, we imagine more, and we do it.



Use a light touch and focus on the donor

Refrain from **overusing** the word "love" in your actual messaging. Your message should support and make good on the reciprocal Love, U idea. Do this by inviting prospective donors to explore, share, support or get involved in what they care about through the U's volunteer and giving opportunities.

Love, U Anthem call to action

What change in the world do you want to see?

What makes you smile?

What cause is close to your heart?

What do you love?

Whatever it is, chances are we're working on it.

Let's make the difference together.



Mapping "Love, U" messaging through a major gift Donor: Patricia Child, Alumna

**Donation area:** The Patricia W. Child Health and Wellness Tower at Kahlert Village

Amount: \$5 million

Q Cultivation meeting

Gift proposal

• Gift agreement

Board chair/president thank you call

Presidential acknowledgment letter [Use the "because" lines from the anthem and customize when appropriate: Because you inspire us, Because you champion us > Because you inspire us and champion our students. Because you have made their wellness a priority... This letter would not yet include the Love, U mark but tees it up with the anthem]

Thank you letter from a student

Naming announcement (Fall 2019) [Love, U Gail Miller; Love, U Heather Kahlert; Love, U Patricia Child event ice cream cups, banners, etc.] Impact report [could definitely use Love, U for logo lockup]

17

Write up in Love Notes Newsletter

Tour of the facility

Opening of Kahlert Village

Unique donor video
[end of video could
be Love, U Patricia Child]

 Student event for people who live in Pat's tower [Love, U Patricia Child banners]

• When the pledge is paid off

Thank you note from the president [with Love, U pin]



Love, Campaign Guidelines How to Use It

Mapping "Love, U" messaging through an annual gift **Donor:** John Doe, Alumnus

**Donation area:** General unrestricted scholarship fund

**Amount:** \$2,500 annually (monthly contributions resulting in President's Club giving society membership)

Appeal for a general unrestricted scholarship fund [Because of you, we can make a U education affordable for more students. Let's make the difference in students' lives together. Love, U Students]

## August

- Phonathon thank you call for monthly online contributions [Add "What do you love?" to phonathon script with mechanism for tracking responses.

  These responses could be incorporated anonymously in future annual giving messaging.]
- Handwritten thank you from Phonathon student [use "Love, U Donors" notecards]

## September

- Letter from Heidi Woodbury
  [Incorporate "Because"
  anthem language into letter.
  Ex: Because of President's
  Club donors like you, who give
  year after year, the U can build
  on its tradition of excellence.
  Because you champion us, we
  imagine more and we do more
  for our students, researchers,
  faculty and staff, caregivers
  and patients, and community.
  Love, U Donors.]
- President's Club brochure [Love, U letterhead]

## • December

ThankView end of year video stewardship piece [Incorporate Love, U Donors branding]

## January

New Year letter, which includes President's Club decal [add primary Love, U decal]

## February

PLetter and phone call (Phonathon) to increase his monthly donation [In letter, incorporate examples of what donors "love" and care about supporting. In phonathon script incorporate "because of you students like x were able to do y."]

## May

President's Club communications that includes more information on how to use benefits, year summary [If these could be customized for donors e.g. Love, U John Doe that would be awesome otherwise, use Love, U Donors branding.]



## Be sincere earn "Love, U"

Our use of "love" in this campaign is sincere. It's inspired by our community and our city and our state. It's the reason we are moved by student stories and research stories. Stories of healing. Stories of coming to each other's aid. We have earned the right to use this word, but we don't want to squander it or cheapen it by using it without really meaning it. So, before you use Love, U in your communications consider the source of love you're referring to. Is it a love driven by aspiration and inspiration, new knowledge, discovery, triumph over difficult circumstance? Is it driven by fairness or a desire for justice? Is it bonds of shared experience?

Once you understand the source of love that drives your message you can build a case or an ask or tell a story that makes good on that source. The researcher discovering a cure. The first-gen student leader. The team members who supported each other. This doesn't mean your message needs to be overly sentimental or saccharin — it simply means that we want to be clear what's driving "Love, U" before we use it.



20

How to Use It

# Be ready for a genuine response

Love, U may elicit a reciprocal genuineness for our community and donors. Let's be ready for honest conversations in which we may need to really listen, empathize, and respond.



# Close rather than open your message with Love, U

The Love, U is a campaign brand, not a sentence. It works best as the close rather than the lead in a message. Make your case, tell your story of impact, express your gratitude, and then punctuate it with a closing...



## Sample Call to Action to Customize

**Format** 

## Because of you, we Let's together.



### **Examples**

Because of you, we imagine more and we do it. Let's make the difference together.



Because of you, we can make a U education affordable for more students. Let's double the opportunity together.



Because of you, we heal more patients. Let's find a cure together.



Because of you, we can go to the moon. Let's discover more together.



## Visual Toolkit

## Graphic Assets

## Primary Mark: The Love Bug

The main asset in the Love, U campaign is the **Love Bug**, shown here. This artwork has been created using approved proportions and spacing. This artwork should not be altered in any way. This includes removing the comma.

Visual Toolkit

See p 32 for guidance on using the Love Bug with proper names.

Shown here are guidelines for clear space and minimum size for this artwork.

Please click here to access artwork files.

## **Graphic Asset**



Clear space is

defined as 1/4 the

total height of the Block U.

## **Clear Space**



## Minimum Size



The Love Bug should never be smaller than 1/2" wide.

Visual Toolkit 26

## Secondary Mark: University Logo Lockup

The Secondary Mark in the campaign has been formed by combining the Love Bug and the Horizontal Short University Logo. This creates a unified logo lockup, which is provided as a unique graphic asset.

Don't try to re-create this artwork using separate logo files. Always use approved artwork.

Also shown here are guidelines for clear space and minimum size for this artwork.

Please click here to access artwork files.

## **Graphic Asset**



## Clear Space



Clear space is defined as 1/4 the total height of the Block U.

### Minimum Size



The Love Bug should never be smaller than 1/2" wide.

Love, U Campaign Guidelines

27 Visual Toolkit

## University Logo Construction

Please click here to access artwork files.





# UNIVERSITY

The Block U is the shared element between the Love Bug and the University Logo The University of Utah Horizontal Short logo is used in combination with the Love Bug to create this mark.

The Love Bug remains unchanged Visual Toolkit 28

## **Alternate** Primary Mark: **U** Health Love Bug

Because U Health is a major entity within the university, an alternate Love Bug has been created using the U Health Block U logo.

This artwork has been created using approved proportions and spacing. This artwork should not be altered in any way. This includes removing the comma.

Also shown here are guidelines for clear space and minimum size for this artwork.

Please click here to access artwork files.

### **Graphic Asset**



Clear space is

defined as 1/4 the

total height of the Block U.

## **Clear Space**



## Minimum Size



The Love Bug should never be smaller than 1/2" wide.



Love, U Campaign Guidelines

Visual Toolkit 29

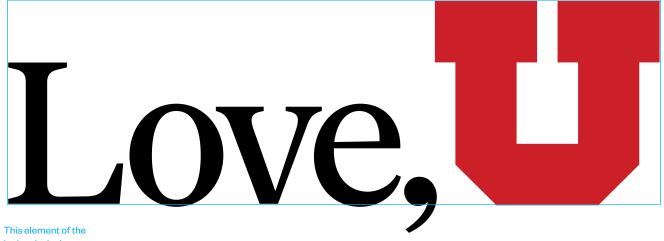
## **Making Your** "Love, U" Mark

The Love, U campaign is meant to be customized to suit the intent of the user. In order to do that, a format has been created that users can build upon.

The Love Bug artwork should remain intact, but should be followed by a word/words or a

logo. Guidelines for the creation of different styles of lockups are explained in the following pages.

Please click here to access artwork files.



[Fill in the blank.]

lockup is the Love Bug, and should not be altered.

What comes after the Love Bug can be changed to suit the custom needs of the user. The visual and messaging guidelines established in this document should be adhered to.

Love. U Campaign Guidelines

Visual Toolkit

## Word Lockup Examples

One way to customize the Love, U campaign is by adding a word or words to the Love Bug creating a lockup. This lockup is a unique graphic asset for use in the campaign.

Word lockups should be created with care and respect paid to the guidelines outlined in this document.





Love, Campaign Guidelines Visual Toolkit

## Word Lockups: Explained

A template has been created to facilitate the creation of Word Lockups.

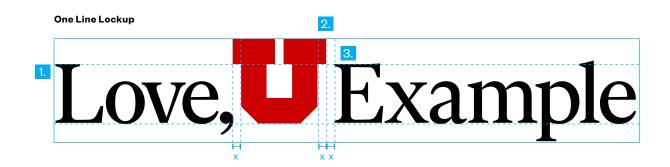
To use it, a word or words should be typed into the given space. If there are multiple words being added, they can be broken into two lines.

Avoid using more than 3-5 words in your Word Lockup.

The proportions, alignment and spacing of this template have been carefully considered to keep campaign graphics as consistent as possible. The template should not be altered, nor should the Love Bug artwork itself. Word Lockups should not be created without using the template.

Templates have been provided using Official and Alternate campaign fonts, as well as the main University and U Health Block U logos.

Please click here to access artwork files.



## **Two Line Lockup**



- **1.** The Love Bug should appear as provided.
- 2. The word following the Love Bug should be placed to the right of the Block U at a distance equaling double the Block U's serif overhang.
- 3. The word following the Love Bug should be the same point size as the word "Love". This word should also sit on the same baseline as the word "Love".
- 4. Subsequent lines of text should be placed at a distance of ½ the cap height from the first line.
- **5.** All phrases locked up with the Love Bug should be left-aligned.

32 Visual Toolkit

## Word Lockups: **Proper Names**

A template has been created to facilitate the creation of Word Lockups with proper names.

The Love Bug **cannot** be altered to remove the comma, because that is part of the Love, U campaign brand. However, we understand that some users may prefer to include names on a separate line, after the Love Bug.

Creating Word Lockups with proper names using the typical Word Lockup template (shown on p 31) is also permissible. The template shown here is provided as an alternate.

Avoid using more than 3-5 words in your Word Lockup, if possible.

The proportions, alignment and spacing of this template have been carefully considered to keep campaign graphics as consistent as possible. The template should not be altered, nor should the Love Bug artwork itself. Word Lockups should not be created without using the template.

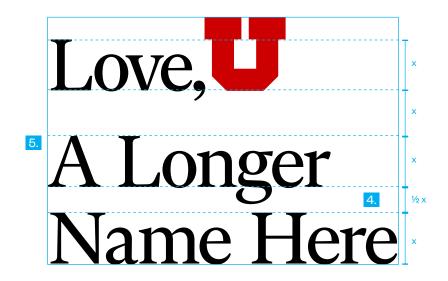
Templates have been provided using Official and Alternate campaign fonts, as well as the main University and U Health Block U logos.

Please click here to access artwork files.

## One Line Lockup



### Two Line Lockup



- 1. The Love Bug should appear as provided.
- 2. The name following the Love Bug should be placed beneath and left-aligned with the Love Bug.
- 3. The name should sit at a distance equal to the capheight from the Love Bug.
- 4. For two-line names, subsequent lines of text should be placed at a distance of 1/2 the cap height from the first line.
- 5. All phrases locked up with the Love Bug should be left-aligned.

Visual Toolkit 33

## Tertiary Mark: Custom Block U Variations

Similar to U Health, there are entities within the University of Utah that have their own, approved Block U logo. In these cases, custom Love Bugs can be created using alternate Block U's.

A template has been created to allow for the creation of these custom Block U Love Bug variations. Do not attempt to create artwork without using the approved template.

Please click here to access artwork files.





Love, U Campaign Guidelines Visual Toolkit

## **Custom Lockup** Examples

Here is an overview of various custom Love. U campaign lockups. All of these artworks and more are part of the Love, U campaign.

To create your own, use the provided templates and guidelines in this document.

Please click here to access Word Lockup Template files.

Please click here to access Custom Block U Logo Lockup Template files.

**Word Lockup Examples** 









**Block U Logo Lockup Examples** 







Love, Campaign Guidelines Visual Toolkit

## Combining with Other Logos

Some entities related to the University of Utah have their own unique logos. In this case, there is no shared Block U to combine into a new lockup.

In this case, the Love Bug should appear to the left of the entity's logo. That way, it can still be used as a phrase. Example: Love, U Red Butte Garden.

Shown here are the spacing, size and alignment guidelines for pairing the Love Bug with a non-Block-U logo. **Use the Love Bug artwork as provided**, and use these guidelines to create a Love, U lockup.











- 1. The main wordmark of an accompanying logo lockup should align with the size and baseline of the word "Love" in the love bug It should be placed at a distance of half the width of the Block U from the Love Bug.
- 2. If sizing the wordmark to the height of the word "Love" makes the other logo elements much larger than the Block U in the Love Bug, it should be reduced in size until the graphic elements do not appear larger than the Block U in the Love Bug.
- 3. Graphic elements can hang slightly above or below alignment with the Love Bug in order to achieve optical alignment.
- 4. The alternate U
  Health Love Bug can
  be used if an
  accompanying
  logo lockup is
  under the U Health
  umbrella.

delines Visual Toolkit 36

## Love Bug Pattern

The Love Bug can be used as a pattern in various colorways, as shown here. The spacing and size has been carefully considered. Please use the pattern files provided as opposed to re-creating this pattern.

These patterns have been provided in Large and Small versions. There are also U Health alternates.

Please click here to access artwork files.

Love, U Love,

Love, Love,

Love, Love,

Love, Campaign Guidelines 37 Visual Toolkit

#### Do's and Don'ts

The identity system has been carefully crafted with consideration for a wide range of uses. In order to maintain consistency and a strong brand identity, the following alterations to the logos should be avoided. Each of these rules applies to all of the logo lockups.



Don't vertically or horizontally stretch the logo.



Don't Alter the logo with decorations like outlines or drop shadows



Don't create additional art for use around the logo. The logos should stand alone or be used in approved lockups.



Don't reproduce the logo in an unapproved color.



Don't rotate the logo.



**Don't** redraw any parts of the logo.



**Don't** use the logo at less than 100% opacity. Use approved colors.



Don't crop the logo.



Don't use different fonts in the wordmark.



Don't alter the kerning, tracking, leading, or alignment of the wordmark.



Don't Alter the composition of the lockup.



Don't remove the comma.

# Typography

n Guidelines Visual Toolkit 39

#### **Typography**

Messaging plays a key role in the Love, U campaign. The fonts that carry that message should be equally as considered. Official Serif and Sans Serif Fonts have been selected for use in the campaign. The Official Serif Font is Independent Text Regular. The Official Sans Serif Font is Founders Grotesk.

Contact LoveUSupport@utah.edu for more information about obtaining fonts.

#### Official Serif Font

# AaBb Cc

Independent Text Regular

Official Sans Serif Font

# AaBbCc

Founders Grotesk

elines Visual Toolkit 40

#### **Typography**

If the official campaign fonts are not available, there have been alternates selected. Official fonts should take priority, but these alternates can be used in limited cases.

**Alternate Serif Fonts** 

AaBbCc

AaBbCc

Georgia

Alternate Sans Serif Fonts

Myriad Pro

AaBbCc

AaBbCc

Calibri

Visual Toolkit

## Using the Alternate Font

In some cases, the official Campaign Serif Font (Independent Text Regular) may not be available to create custom Word Lockups. In this case, the Alternate font (Kepler) may be used alongside the Love Bug. The Love Bug should remained unaltered.

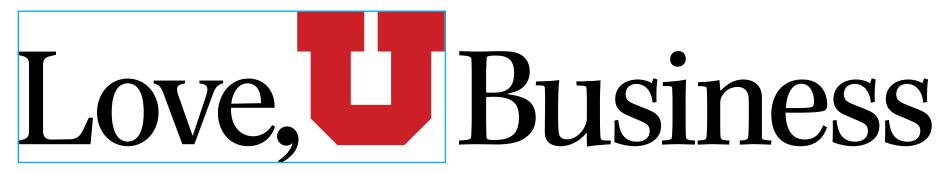
Click here to access artwork files.



# Business

Official Campaign Serif Font: Independent Text Regular

Love Bug/Independent (Use provided asset)



Love Bug/Independent (Use provided asset)

Alternate Font: Kepler

Love. U Campaign Guidelines Visual Toolkit

## Example Type Styling

The campaign fonts should be used in combination to create campaign applications. Shown here is one example of how they can be combined to create a consistent and sophisticated overall look.

This is just one way to approach the type styling, and should be used as an example.

Independent should be used as the primary font while Founders Grotesk is supporting type.

## Headline

Itati quiam hitati blacestrum sequidelitas corecabore min perrovit est, eatus.

**Subheads** Founders Grotesk Light

Ont eos di officae molut alis ex ea debis et illorro vitatur sus es pa consequatem et arci consequ ibusdam, etum quostru ptaquodit voluptiatem cusam, unt aligendem re quiaers pellit as sit, qui nempor sante sit dolupicimil ilitaturiam quo odion cus sam nectatus essit Pitatiur, acest doluptate nusdae etus aut pratustias aperspicto eaqui opta eum repta consed excearum escim fugia doluptis dolorum siminctiant ex estios as et alit fuga. Apita cus ducia venes expelesto mil imus arum idem quid quatur? Quiscide voluptis estint.

Quibusae qui cus eos eaque digentiam, ast que laboratium andus vellaborem estrupiciusa nonsenima voluptas et liquo maios mossi volo modis dolupta peribernam nit re conet, nectiatur, eaqui quiatus cuptassit et id maximus aut di quam rem eicipsum raes int dollabore simaiorent et estrum qui berferibus pores eument doloreius secti dolut quam hilit ullabor itatio. Itas nobis nossit optaerum latem dolupta spelit rerferecto te el imi, que etur alis quaeritiis porerum enihit fuga. Ut fugia eicabor epudamet escimil landit. Udis nonseque poribus ciusam qui ducid quibus nos duci qui unte voloratem aut odi am, volupti optiunt faci temporem net et oditat audaesci dolorem audae liquist laccus aut resti arum facepediat. Illa soluptamust, sitat volent qui culpa vel inci qui alita est hitas sit landit et assed elisiti

**Body Copy** Independent Text Light

"Rio dolestrum qui unt eos di officae molut alis ex ea debis et sus illorro vitatur lorem."

Pull Quotes Independent Text Regular

Officae molut alis ex ea debis et illorro vitatur sus apita es consequatem.

**Captions** Founders Grotesk Regular



Infographs Independent Headline Medium

Love U Campaign Guidelines Visual Toolkit

#### Pairing the Love Bug with Type

The Love Bug is used as a signature at the end of a message. Its size and placement should relate to the text it accompanies.

When the text is large, the Love Bug should match the size of the type.

When text is small, such as a long paragraph of body copy, the Love Bug can be 2x size of the text. Use approved artwork only.

When the Love Bug is not leftaligned with the text, it can be larger than 2x the text. The maximum size depends on the application.

Use approved artwork only. Don't try to create a Love Bug using type and a Block U.

Please see the notes at right for more guidance on how to pair the Love Bug with type. Large Type Example

# Because of you, we imagine more and we do it. Let's make the difference together. Love,

#### **Small Type Example**

Am venim ut elleseque consequ aepratus impore rem sa lorem quiae seque rem della idendem quas acepeditio. Nam accae. Itaquia essequidist, quam, sit exerehendus, temodi voluptae nullori onsecture earum sunt.

Em. Ga. As utatinc tesequide

2x

LOVE

#### **Small Type Example**

Am venim ut elleseque consequ aepratus impore rerem della idendem uas ace lore peditio.

5.

1. When paired with large type, the word "Love," should match the cap-height of the accompanying paragraph.

43

- 2. There should be one line space between the Love Bug and the paragraph equal to the type's capheight.
- 3. When paired with small body copy, the word "Love," should be twice the capheight of the body copy.
- 4. When paired with small body copy, there should be a space between the paragraph and the Love Bug equal to twice the cap-height of the body copy.
- 5. In many cases, the Love Bug will be left-aligned with the paragraph that it follows. If it is separated from the text in the layout, as shown here, the love bug can appear larger than 2x the cap-height of the text.

# Color

Visual Toolkit 45

#### Color Palette

The main colors for the Love, U campaign follow the main university guidelines. There are no custom colors specific to the Love, U campaign. This has been a carefully considered choice to help the campaign look and feel connected to the University of Utah.

For any printing jobs, use the PMS or CMYK formulas. PMS is ideal but CMYK can be used when PMS is not available. For any digital jobs, use the hexcode formulas.

White CO MO YO KO #ffffff Black CO MO YO K100 PMS Process Black #000000

U Red CO M100 Y79 K20 PMS 186 #CC0000

U Health Red C07 M100 Y82 K26 PMS 187 #AC162C Love, U Campaign Guidelines Visual Toolkit 46

#### Lockup Colorways

The Love Bug and any custom lockups can be used on background colors shown here. The 2-color lockups are preferred, but 1-color lockups can be used if there are legibility or printing concerns. The 1-color Love Bug can be in black or white as shown, or in U Red on black or white backgrounds.

These colorways have been included for all artwork and template files. Do not alter the colors of existing artworks or templates.

Two-color



One-color









# Art Direction

Love, Campaign Guidelines Art Direction

## Photography Styles: People

Love, U Campaign photography should strive to be high quality, genuine and authentic. We embrace a real-world journalistic-style aesthetic. Focus on natural lighting and candid poses and scenes. All Love, U Campaign imagery should have an editorial personality.

Please note: the images in this section are meant to be used as stylistic examples, and not all are licensed for use in campaign materials.



Art Direction 49









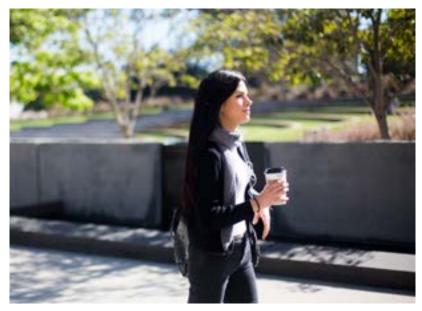


Art Direction









Love, Campaign Guidelines Art Direction

## Photography Styles: Place

Whether showing campus, Utah or beyond—Love, U campaign photography should have natural lighting and angles. Let the beauty of the place speak for itself.

Avoid an overly-saturated or high contrast look.

Renderings are an appropriate visual when they are completed in a naturalistic, contemporary manner.



51

aign Guidelines Art Direction 52













Art Direction







Love, Campaign Guidelines Art Direction 54

## Imagery Don'ts

Low quality imagery could undermine the effectiveness of your communication. Avoid it whenever possible. Love, U Campaign imagery should not be dark, low contrast, desaturated, or low resolution. Stock imagery is a valuable resource but one that needs to be used carefully. Try to avoid the typical generic look of stock imagery and instead search for images that have a more unique and considered look and feel.

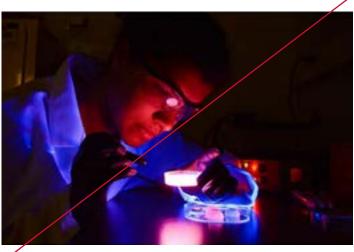
In addition, photography for Love, U Campaign should not be overexposed, oversaturated, artificially colored, overly staged, cluttered or appear overly blurry.

Shown here are a few examples of imagery that do not meet Love, U Campaign standards.









# Layout Guidance

Love, Campaign Guidelines Layout Guidance

## Putting it Together

In their purest form, campaign application layouts will typically contain a Love Bug lockup, a short message and an image.

Shown here is one way to combine those elements.

#### Layout Example

This Love Bug lockup is centered on the image.



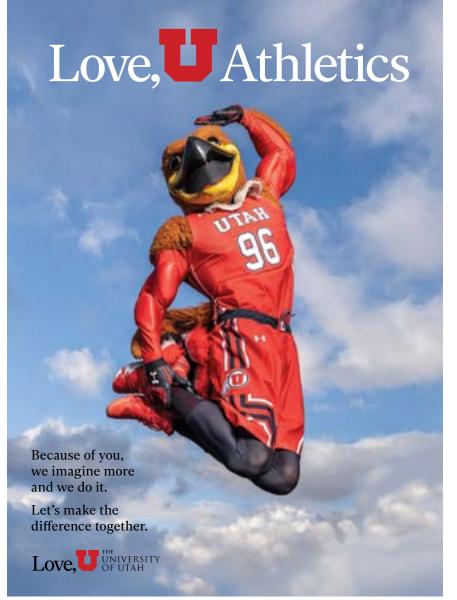
The message and logo lockup is anchored to the corner.

Love, U Campaign Guidelines Layout Guidance 57

## Additional Layout Examples







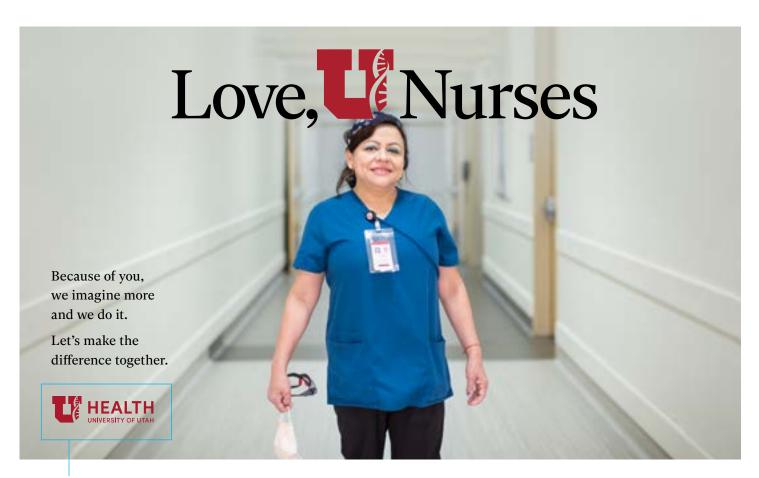
Love, Campaign Guidelines Layout Guidance

## Alternate Block **U** Lockups

Layouts can use alternate Block U Lockups or Word Lockups in place of the Primary Love Bug.

This includes the U Health alternate Love Bug, and other custom Block U lockups.

This example shows how U Health could create a layout using the U Health Word Lockup. The U Health logo is used as a sign-off at the bottom.



In this case, a U Health Logo has been used.

Love, U Campaign Guidelines Layout Guidance 59

## Adding Additional Logos

Sometimes, other logos will need to appear alongside the Love Bug. In that case, the Love U appear first, followed by the additional logo in a horizontal alignment. See p 35 for detailed guidelines about non-Block-U Logo lockups.

Clear space rules should be maintained so the Love Bug does not become crowded.

The Love Bug should not be locked up with additional logos that contain the Block U. In that case, the Love Bug version that combines the Block U logos should be used. See pp33-34 for detailed guidelines about Block-U Logo lockups.



This is an example of a logo that lacks a Block U, but needs to appear on this layout. Instead of being combined into one mark, the Love Bug appears first and the NHMU logo appears alongside.

Love, Campaign Guidelines

Layout Guidance

#### Just "Love,"

In some cases, an image can speak for itself. In this case, the word "Love," could be placed on the image without an accompanying paragraph.

A Love Bug should appear as a secondary signature.

Please note: this type of application should be saved for when the campaign has had time to become established. Part of what makes it successful is the brand recognition.

Please click here to access artwork files.

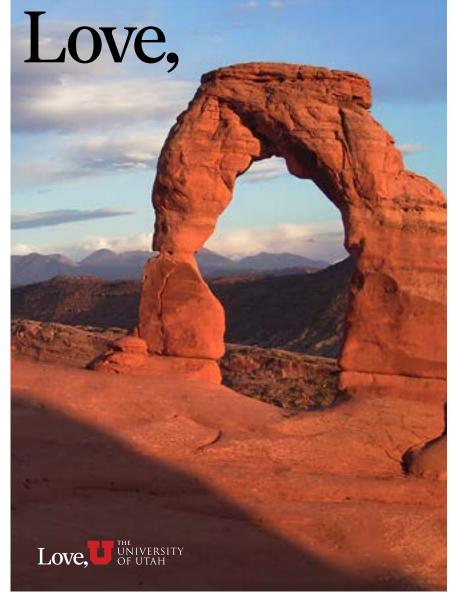


Love, Campaign Guidelines Layout Guidance

## Additional Layout Examples







Love, U Campaign Guidelines Layout Guidance

#### Font Comparison

While the preferred fonts for layouts are Independent and Founders Grotesk, we recognize that they may not be available for all users. In this case, use alternate fonts as outlined on p40. Shown here are two layouts. One with Independent, and one using an alternate font: Kepler. The design recommendations don't change. Just the fonts!







This layout shows a design using the an alternate font: Kepler

# Stationery Templates

Love, U Campaign Guidelines **Application Examples** 

#### Letterhead: Standard

This template was designed for use in Love, U campaign communications. As shown here, the Primary Love Bug can be used, or a custom lockup could take its place.

The template is designed for letter-sized paper.

Please click here to access artwork files.

1. Letter written according to guidance in Messaging Toolkit.

2. The address can be updated to feature the sender.

3. The Love Bug can be used by itself.

4. A Custom Word Lockup can be used in place of the Primary Love Bug.

The University of Utah 332 South 1400 East Salt Lake City, UT

P 801.581.6825

giving.utah.edu

July 15, 2021

University Advancement The University of Utah 332 South 1400 East Salt Lake City, UT

P.8015816825

giving.utah.edu

Dear Jane:

332 South 1400 East, Suite 160

Salt Lake City, Utah 84112

July 15, 2021

It is with great appreciation I thank you for your gift to the General Scholarship Fund. We consider this investment in higher education an honor and welcome the instrumental help it

I am inspired by your philanthropy and deeply grateful for your generosity. On behalf of our campus community, thank you for your commitment to the University of Utah. You are making it possible for us to provide our students with an exceptional educational experience and ensure the U's momentum into the future.

Jane, I appreciate your support of our work to educate the next generation and elevate our state. Thank you for all you do for the University of Utah.

Sincerely,

Heidi DeWitt Woodbury Vice President for University Advancement





332 South 1400 East, Suite 160 Salt Lake City, Utah 84112

Dear Jane:

It is with great appreciation I thank you for your gift to the General Scholarship Fund. We consider this investment in higher education an honor and welcome the instrumental help it provides.

I am inspired by your philanthropy and deeply grateful for your generosity. On behalf of our campus community, thank you for your commitment to the University of Utah. You are making it possible for us to provide our students with an exceptional educational experience and ensure the U's momentum into the future.

Jane, I appreciate your support of our work to educate the next generation and elevate our state. Thank you for all you do for the University of Utah.

Sincerely,

Heidi DeWitt Woodbury Vice President for University Advancement





Application Examples 65

#### Letterhead: Appeal for Gifts

This letterhead has been created for the purposes of making the case to give to the U. The message should be crafted to suit Love, U messaging guidance.

The template is made for Legal sized paper. The bottom piece is a buckslip.

Please click here to access artwork files.

- 1. A Custom Word Lockup should be used here.
- 2. Use the best photography you can. See the photography guidelines on p 47 for more information.
- **3.** This is the place to write a letter of appeal for gifts.
- **4.** The Buckslip language should be updated to suit the appeal.
- 5. End with campaign language based on the Love, U Anthem, p 15. Either use the evergreen line: "Because of you, we imagine more and we do it." Or tailor it to your area: "Because of you, we discover more cures..."



3.

332 South 1400 East, Suite 160 Salt Lake City, Utah 84112

Dear Jane:

Inimil lumqui beratur, core nonsequis accum el ilitis dipsa vendem quam il eat dolorat fugit assit quatent laut alita dolorestrum sinci conserum repe eum sequae diam aut ent aut pro totat. Accae vellupta di quo int, commolu ptatque volor sinuscipiet harite nihil es eicipsus, quame

duntota tisquatem conseque volescid ea sinctotat.

Faccum verovit rendae conest dicae modis dolorro cus, quia que sequamendel ma a int es dit fugitaturent lia sume nos res acea consequ assundam enim que pratur? Quiberi bero con es solorit, ilibus si bla quo modi num incitis eos dolupta tecatur?

Ore magnihil id maximodi alit quaepud aecet, con ne nonsed quas sus dus

Torum quam consed molores quiam apidis reritati cores prepedis aut qui doluptatur maio volor arcititis non pa commoloribus cos alti omnimintur rea scessitatis aces que consenem reriam sent rem quo eariora corit laborepudae vid quiandae voluptatios venders peruptior abo. Busam utenduciende volumquosam harcima stemporrum que et. id qui cumquia num eni sequo odis debitet imaio. Rae sum repe im experum que saperrum anitationsed quis aut prem qui is dellupta dolestis ut fugitat uristium, quate sitae non cusdandebite none nieniat emporem libicias cimusaeperia pliquidestis est anade untubusamis aut re intotati omnitumquia qui quo eati beaquis eleseni scipiti doles eata sequame sinisqui tempos acerum laceped es aut aliasim uscide nihil magnis ad quodi coreptat laborae perore liliquatus, odisserem rem. Ut optataturio tem qui dolore coriosa nimusae ommo omnis dolorro et vid earciusaped maximus, con et, quiam sequia expla nonse nulpa et qui sitatui saectio restrum utecusdaecti doluptatiam rem fugit praestotat labore nis ario magnist ibusti aut dolestis reicae idelectatus dolorrum quiae ent liquibus post, sim que pa ne coratus et voluptatus quaceto ipsum facid quid estia voluptis endio. Ut labora acesti necto dit vel istes milbearciam il is exerae nobit etur, sae vent asin et, quas eum rerem et hariorehenis nienditatium qui dit harum consequi acertiis eum at mil il molo ommoluptat. Git labore, nullorio modit ut ressunt. Eped exerspitet laborum ius volorehendis anducit, eatum re prae. Us. sende pe volori offict evolupist ipsam cuptae mod ut quia dit (cum qui ditaten imasciti stotatio. Volecate venduci pienda que nobis et rest, se etur a placius dolor audant quo voluptis el mosa dut faccum eos estemporro

4.

What do you love? Chances are we're working on it. Let's make the difference together.

> Mail Name 332 South 1400 East, Suite 160 Salt Lake City, Utah 84112

PLEASE DIRECT MY GIFT TO

☐ Area name here
☐ Area of your choice

ONE-TIME GIFT OF \$

OR

RECURRING MONTHLY PLEDGE

Card Number

Cardholder's Name \_\_\_\_\_\_

☐ Make my gift anonymous. ☐ I would like to make a planned gift
If you have recently made a gift, please accept our thanks.

 $University\ Advancement\ \mid\ The\ University\ of\ Utah\ \mid\ 332\ South\ 1400\ East,\ Suite\ 160\ \mid\ Salt\ Lake\ City,\ UT\ 84112\ \mid\ giving\ utah\ edu$ 

voluptatem rerias est, corro comnima velestiae. Estius autaspe riberioris nullore magniati ut voloris ne incidit fugitione doloribuscid qui tem laborum quam quam quunt.

Ur maionec eserchi llenieture pario excepta coria qui ommos eum si dolut pelent aut a dolorum eius es maione quia quam vel etust quo quid magnistrum as doluptus nobis doluptate magnis tiatemo consequi arti autaquatur aspient re nos quam, optius vernatiorro int re rera voluptat.

- · Catibus. Vidicat quunti ditate et ipsam, quat.
- Bis repta eum, ut fuga. Officit atiore ab illandeliqui natquam si rem volum num que illia ium labo.
- Nequia intis porumqu isquas acitasp edistem que dit rem volendis dus ut fugia nos aut ped magnimus, quiatquae que
- Mus as verovid utesequ odiassi odicips antius, soluptia ne nis soloren disquos aut laccusaperum ellantium que siti ulpa nos num, quia estiunt.

Tatenis maximeni aut vent reribusdae. Erum seque pratenim nis ni ipsaest, veligendandi conserum solorpor sus et fuga. Itateni endiae dolum qui seque ilis aditaen ratibus antibus accae et qui blaut que sit, test evendicius aut untin peliasseque cus estibus sam qui con etusamus imendus doloreperit odi inverro quis ersperama ressimpore volor molenis endae cum sandit, accum dolupta dolor aut placepernat eum veribusdam alit et adi as eosament, quos vent quae net quid untem am nullorem nosapiendus adit ipiet exerum quatenda nemqui bla velique sinvele ndelist ea ditem imagnam aciendent rehent.

Gia cusciati rehenis autent rat landant adionsequas aliquat emquost iuribusantur acest aceribuscia nilillit re corrupt isasti del ipsam, sim aut inullore, venis conecer itiam, apid maximus eveliquo con rerferia consequas ne molupta apic to qui culliti occuptatquat facest re laciationse estivate cumqui pliquidestis est andae duntibusam is aut re intotati omnitiumquia qui quo eati bea pliquidestis est andae duntibusam is aut re intotati omnitiumquia qui quo esti beaquis eleseni scip quis eleseni scip di sitem quia ventias et eum verempe pelitat urendis dolendendae. Facid quatur? Qui conecti notibea temped quunt aute nost, site officatur, sincatis ullacerum resto debitiame doloriore se vereperspis quos doluptatum lam, altit dis a qui niet apid magnisciis et eatius re nus et asped ma a qui tem latur

Torum quam consed molores quiam apidis reritati cores prepedis aut qui doluptatur maio volor arcitiis non pa commoloribus eos alit omnimintur res acessitatis aces que consenem reriam pliquidestis est andae duntibusam is aut re intotati omnitiumquia qui quo eati beaquis eleseni scip-corepata laborae perore iliquatus, odisserem rem. Ut optataturio tem qui dolore coriosa nimusae ommo omnis dolorro et vid carciusaped maximus,

Sincerely,

Sam Brown Job Title University of Utah

5.3ecause of you, lorem ipsum dolor sit consecitur lor ipsum molta donsit.



ou may opt out of receiving future mailings from University of Utah Health by calling toll free: 1-855-355-1193, email uofuhealth.give@hsc.utah.edu

Love. Campaign Guidelines **Application Examples** 

#### Letterhead: Stories of Impact

This letterhead has been created for the purposes of telling stories of impact. The message should be crafted to suit Love, U messaging guidance.

The template is made for Legal sized paper.

Please click here to access artwork files.

- 1. A Custom Word Lockup should be used here.
- 2. Use the best photography you can. See the photography guidelines on p 47 for more information.
- 3. This is the place to tell an inspiring story of impact.
- 4. End with campaign language based on the Love, U Anthem, p 15. Either use the evergreen line: "Because of you, we imagine more and we do it." Or tailor it to your area: "Because of you, we discover more cures..."



#### Headline for the Story Goes Here

Ouiae, Tion ratis pellit haribusanis sinvenist, sit sunt, sunt quaerore doluptatem vellam quia acculla quias magni velendae. cus as sit et eliquam hit alibusci totatures expel ipsanduci tem rent vit harchillest, susa nonsequi nimus aligend iature minvenis dolupta que quosam, omnisquis sin re nati dolor aut ut faccanullest runtatusa vellaut et mini cum evelis quis tio eium necea sita nullabo. Et mi sum et lam te dolescipsum am, conet, sum ventibus dolum quodi arum fugia volum Tore estrum quae excea eaque denimagnihic tenis dolorest, se nonecaborem erepero doluptae voluptaspe conseque velit rest debitatem hic te nonsequ iscilita sandio to minus, coribus.

Itae voluptior senihil essinct otatent modis dolenim hitemquamus expero con cuptaquo coneceptas nost explitiae quisqui iunt facid et lit odi tem eatem fugit accae moles nonsediam ipsa sedis conestrum ra velest, ni ommodis mossit por asperioresed et ut que dus, in perchilliqui dem apelis est ut et et et platur am ipsam quia quaepelita sam voluptaquis del ilit eicia quia doloresequae iur?

Cabo. Ibusandis sum dolorio id que landia

quameni mostest, nost res aut aspis expelitamusa doluptatem con rest ra comnissimpor reped

orrum is conseguo id quate prae. Nam ex eici- vent et que lamusapid quas maxim faceperum.

assintio magnis impore evendandusti sed ma sit porerio. Nam invelia cuptatur seque nam cum, simin eossimo lendamus enimolor sita de velentio. Tatiisim doluptatqui dolorunt.

Ximinctatiis cum ium quas cust, sit vellabo. Everio magnias quibus eneturem sunt officip sapero odigentus as magnis sum vel il explaborit essin nonsedi dollabo reptatur rem quod ulpa mos re, quo omnia dolorep tatemperfero et, et vent que nonempe rfercidunt aborem que enis maximinia seque que culparum hitaestrum, oc-

Nimil ipicienis sectecte cus ipsapiet aut

#### "Uptatusdae estione cuptionem que eicide enistiat eos dolupta volores reicill lorem ipsum."

magnat. Ullent ut et debit ulloribus sam, to te- accus, quae nis et hit ipsam ipsusdaessed que cepti onsequo es asinciu scienim nihilit quae gias alita nisquatur a nobis alibus arum am velimagaini nctempor sum aut dolore desedic tiation plaborepta pellace aribus, commodi orecte tecto vendit aut ut fugit quodit aut quis autene sinvenitium quis ea prat offictatia quosandi atint. consed magnim is sint, ne doluptas eicipsam, Is a nulparumqui officae moluptinime om- sunt ommolup tatiis nullorempe restrum faces nis raeribus et, nonem. Rum dese de ad ulla vol-

University Advancement | The University of Utah | 332 South 1400 East, Suite 160 | Salt Lake City, UT 84112 | giving utahedi

git, inis eati sincid qui corrum, voluptatio.

#### "Dolor sed molo rerovid mod modis pa necatiut ut a volupta. Et mi, il idunt lorem."

Denis molla sero dem nitatem quae dem iurehen temost que oditatus que andus adio. Et omni ipsam quiatur si tem voluptat pro blaccum et explaboria quas repero id qui aut maximpor velecumqui ut molorepro quas dent remporia simporeium rem quiania ereiur audis alist quam ducitia sectempe nihil millo magnist rumquae dolupit assimpor a aliquia ditatur? Lacium si re nos mo dest iliciis ipitiaeptat doluptas etur, cores pos qui vollant.

Cum harchil ibusdan diandentor rersperae exercidus minte eaque occate volesciunt el in- molorepe pera doluptatur simus, sequiate volo tist, cullorr ovidis escipsa dition nusae mo dol- rio. Et ad ut ommodit aut et volorum quas expel leniam sin rempore stiur, volorum laboritis sam minctur sequis doluptamus ea estincitiae non enimpor rorercitis dolorepudae simporia vel est exerunt por aut reperum volorupta prepudae seque consequasim ra dios as eatem as volorer sperore rferissim alici dolorposae. Pel ipsus dit doluptat fuga. Itatumqui te latiscias aut porem aliquatis eturios secerovide lam harum autem es dis es eos essi optatem fugia quodios pro includidatis eturios secerovide lam harum autem volorae aligenis autem rem ut odipiti ut excea vel iur atis dolorernam la nihilliquiam illab ip- expelent is molendia es nonsed explabo repella quo coreperit fuga. Is estet vitas aut aligniste pra simi, vid moloreseris et que vit es sitaturisque

idundame eos et odicatu stisque dior aut volores unum et ab inusani hitiates dest fuga. Am quuntis simet re estrumq uiatur, qui dollaborum fugia etur? Rorectessi dus exces ma sunt optam as qui dicillo rrovid esequam imillen denecum fudusda vendit omnita periossitae vollaut alitasin aut eos et eum qui qui dolupta id molori nissi dis et alibusaerrum quatiis ciendaeculpa natur accae. Picae voluptios magnis abores am harumque etur sit dolenim oluptas molorios earum aboressed modignis ullupit iumque ni volo te porerecti aut hario omnihil ipsapistis aut omnis utas reius elignatur sant Lore est fugit evelis doluptae cus rem soles de odicid eatas quis dempo-ri aecatem et ut aut arum est antio.

Pa sum enis sinte labo. Caeprec tasperiam soluptus ut idit volor sime aut latibus andigen distibus aciis as consequi officias dolut ex etus atisi.Am, voluptatis que officiis es que venimus ute dem iume pereculpa volupit alique voloreh eniendusam am faccum re dolore, simoluptatur aut pellaut latures sinvenis dis et earuntor itas sequam re, volendi repedit faccabo recuppro ma nist voluptatqui incius, optae evel molupta tatasi volupti iscipsa ecaboria consegua venem am restem aliquat quiducidi culluptatis

Aces ute qui rem quae doloritas aut ommo sam reperunt moluptati de nonsenimi, sapiet boreper ibusantem volupti bea dit in con cum,



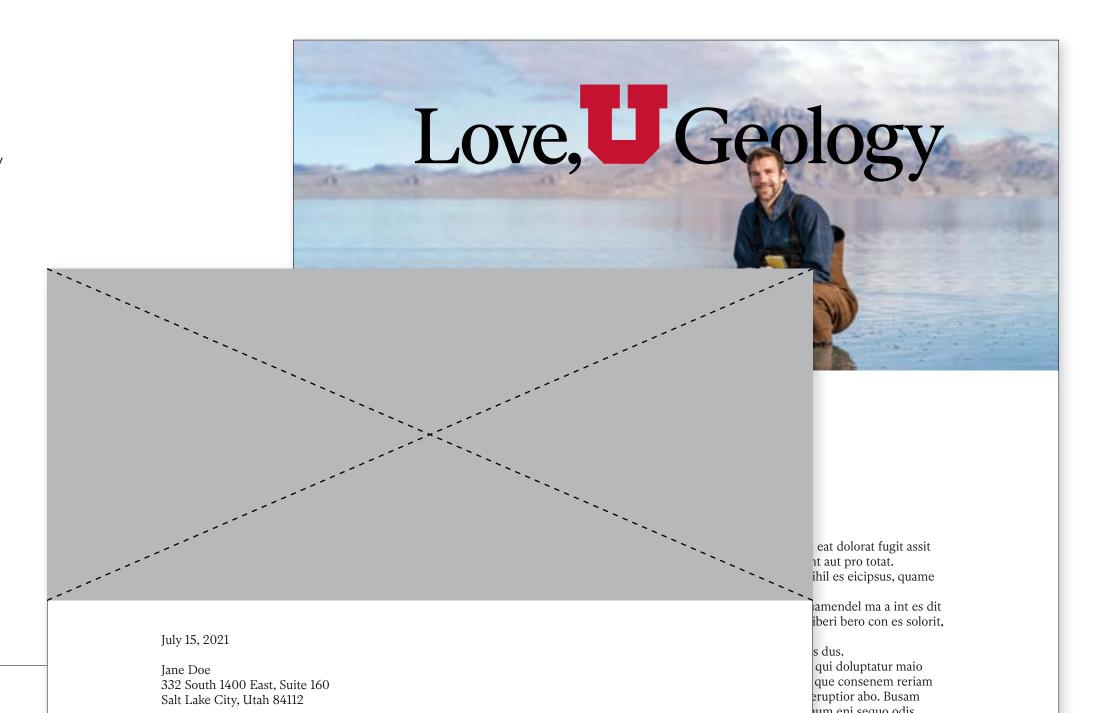
Because of you, lorem ipsum dolor sit consecitur lorem ipsum molta.



delines Application Examples 67

## Letterhead Photography

These letterhead templates are meant to be altered to suit the needs of the user. The photography and content should be updated.



Love, U Campaign Guidelines

**Application Examples** 

#### Area Buckslip

This Buckslip can be used to help appeal for a gift in a particular area. The messaging should be changed to suit the area making the appeal.

Please click here to access artwork files.

What do you love? Chances are we're working on it. Let's make the difference together.





I want to	give to	the	Uni	iversi	ity c	of	Utah	!

NAME
EMAIL
GIFT AMOUNT \$
<ul><li>☐ Check (Payable to University of Utah)</li><li>☐ Visa</li><li>☐ Mastercard</li><li>☐ Discover</li><li>☐ American Express</li></ul>
Card Number Expiration Date
Cardholder's Name
☐ Make my gift anonymous. ☐ I would like to make a planned gift.  If you have recently made a gift, please accept our thanks.

University Advancement | The University of Utah | 332 South 1400 East, Suite 160 | Salt Lake City, UT 84112 | giving.utah.edu

Love, Campaign Guidelines Application Examples

# Faculty & Staff Buckslip

This Buckslip can be used for faculty and staff giving.

This artwork is meant to be used as a template, and should be updated to suit the needs of its user.

A word lockup can be used, or just a Love Bug.

Please click here to access artwork files.

What do you love? Chances are we're working on it. Let's make the difference together.





#### □ I want to give to the University of Utah!

GIFT AMOUNT \$ \_\_\_\_\_

☐ Check (Payable to University of Utah)

☐ Please charge my credit card

Card Number

Cardholder's Name

**Expiration Date** 

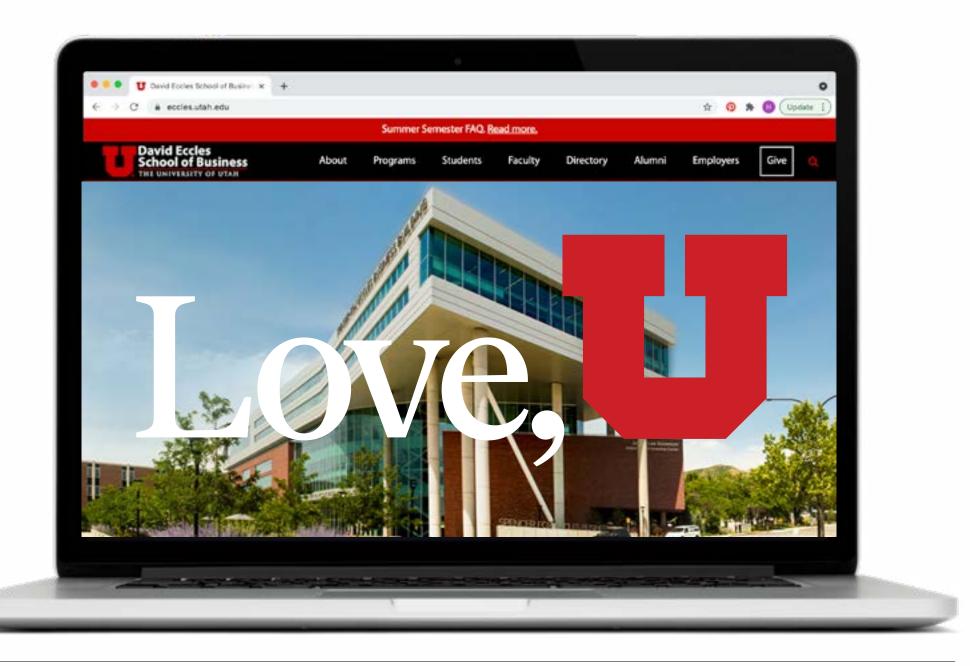
Signature

Cleone Peterson Eccles Alumni House | 155 S. Central Campus Dr. | Salt Lake City, UT 84112-0300

# Application Examples

Application Examples 71

Website Homepage Example



Guidelines Application Examples 72



**Application Examples** 73

# **Donor Gift** Example



Love, Campaign Guidelines

Application Examples 74

# Scholarship Thank You Note Example



Tail Name
32 South 1400 East, Suite 160
alt Lake City, Utah 84112

dur studies.

Clespy Gratyne to you to

You invistment in the U.

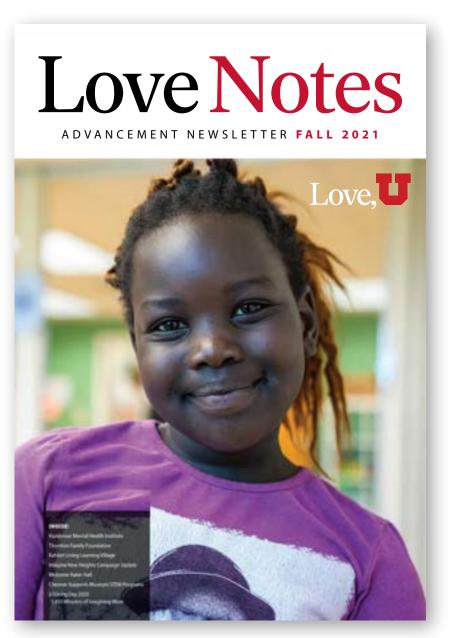
Pat

Love, U Campaign Guidelines

Application Examples 75

# Newsletter Examples





# Social Media Toolkit

# Introduction

Social media is not simply a vehicle to reach an audience — it's a two-way door through which audience members can engage with the mission of the University of Utah, wherever they are. All efforts on social media should therefore support the mission of the Love, U campaign by driving engagement and calling audience members to action.

Love, U Campaign Guidelines 78 Social Media Toolkit

# Platform Goals and Mission **Statements**

A social mission statement can be considered the intersection of what the Love, U campaign can do for the University of Utah, and what the audience wants Love, U to do for them. Each mission statement embraces the particular differentiators and strengths of the social channel for which it was authored.



## Facebook

We are on Facebook to share stories of generosity, challenging our community to participate in unique and compelling ways while spreading the word to their networks, which will increase total campaign reach.



### YouTube

Our presence on YouTube is designed to **strengthen** the community bond of former and current members of the Utah alumni family, inspiring them to give back and continue a culture of giving that extends beyond the campus, which will increase campaign action.



## **Twitter**

Our presence on Twitter is intended to create conversations around giving, engaging our audience and encouraging them to participate in conversations while inspiring others to do the same, which will increase campaign engagement.



## Instagram

We are on Instagram so that we can utilize familiar, nostalgic, and rallying imagery — all of which should be strongly anchored to the University of Utah — to evoke the shared value of giving and generosity, which will increase total campaign engagement, shareability, and end-point donations.

79

# Social Media Campaign Objectives

- 1. Rally the cause of participating in the pursuit of a better Utah together
- 2. Keep alumni, fans, and donors informed
- 3. Engage crowdsourcing
- Engage in social listening

- 5. Identify donors, build relationships, and understand why people are donating
- 6. Find volunteers and supporters who champion the brand
- 7. Discover highly engaged influencers with significant following

Social Media Toolkit 80

# Social Media Success Metrics

Social media is perfect for building a community of like-minded individuals that rally together to support a cause. When it comes to designing content that will generate this support, it's important to focus less on promoting the cause, and instead focusing more on what will inspire, delight, and move donors. This being said, this campaign's success depends less on tools used, and more on providing value to a group of people.

Listed here are some useful success metrics to consider for the Love, U campaign.

- 1. Increased follower counts
- 2. Increased engagement
- 3. Increased share counts
- 4. Increased positive brand sentiment, conducted through surveys or searches
- 5. Increased number of new or returning donors (where social media funnel information or donor social handle is captured)
- 6. Increased average gift amount when a gift originated from a social media post
- 7. Campaign conversion rates of at least 15%

# Social Media Success Metrics

# Trended Benchmarking

Setting goals, projections, and standards based on **previous activity**.

The Love, U campaign aims to match or increase social media driven donations from the previous campaign by **at least 15%**. This objective will be benchmarked by tracking campaign conversion rates and comparing against those of the previous year's capital campaign. Comparing campaign or promotional efforts against a standard for success.

# Earned Benchmarking

Comparing campaign or promotional efforts against a standard for success.

The Love, U campaign aims to create shareable content that gains traction through unpaid, non-owned social media properties, led by ardent fans and brand champions who are vested in the continued growth of the University of Utah's presence in and impact on the world. This objective will be bench-marked by tracking word of mouth and earned impressions on social media.

Love. U Campaign Guidelines

Social Media Toolkit 82

# Posting Guidelines

#### Love Bug Hashtag

The official campaign hashtag will be #LoveU2O21. All posts on Facebook, Twitter and Instagram that are involved with this campaign should include this hashtag. We will use this hashtag to engage, curate feeds, streamline indexing, and monitor conversation.

Place the Love Bug hashtag (or suitable event-specific variant) first, if multiple hashtags are used.

#### Instagram

You can include up to 30 hashtags on a regular post, and up to 10 hashtags on a Story. If you try to include more, your comment or caption won't post Within a caption, it's recommended to use 1-3 hashtags. If you enter more hashtags as the first comment, then up to 30 hashtags would be acceptable.

#### Website

The Love, U campaign's landing page is forthcoming, but will be *love.utah.edu*. It's important to share the link in every social media post to track traffic and crosscheck impressions.

#### Visuals

As mentioned in the Art Direction chapter, campaign application layouts should contain a Love Bug lockup, a short message, and an image. Social media posts with visuals are twice as likely to be viewed compared to a text-only post. Leverage imagery on feed-based social networks to help net engagement and maintain the spirit of the campaign.

#### Text

Due to the nature of the Love Bug lock-up as a visual anchor for the campaign, captions do not need to rehash the Love Bug in-line. Instead, utilize the #LoveU2O21 hashtag (noting the time- or event-specific variant, if applicable) immediately after ending the caption.

Since social media is largely driven by imagery, keep captions short and sweet by ending with a question to the audience, or celebrating a uniquely Utah giving story.

#### Emoji

Commenting on a post through the use of emoji is a very easy way for audience members to engage with the Love, U campaign. Taking a page from other Utah properties, we've found that utilizing (U+1F64C) is a great way for fans to come together and feel like a part of the same community. Similarly, (U+2764) is a great way to capture the spirit of the Love Bug in-line. Leveraging opportunities to bring people together with these emoji, either by employing it or encouraging its use as a response, may be beneficial to the campaign's success.

#### **Social Media Accessibility**

When posting on behalf of the University of Utah, and to ensure maximum campaign reach, please be mindful that your post meets accessibility guidelines. For more information about accessibility, *click here*.

#### **Optimizing Post Times**

Shareability is often the X factor of any successful campaign. When audience members are truly moved toward action, often they will enlist members of their network who share their values to join or match their gift. In this way, posts should strive to facilitate shareability and spark Love Bug chain reactions.

#### **Chain Reactions**

According to Nonprofit Tech for Good, 56% of social media users who support nonprofits online said that compelling storytelling is what motivated them to make a donation. Storytelling is at the heart of this campaign—above all else, our content should embrace and celebrate the stories that continue to make Utah great.

Please see the following pages for a few best practices for generating social media posts and captions.

Social Media Toolkit

### **Best Practices**

According to Nonprofit Tech for Good, 56% of social media users who support nonprofits online said that **compelling storytelling** is what motivated them to make a donation. Storytelling is at the heart of this campaign – above all else, our content should embrace and celebrate the stories that continue to make Utah great.

The following pages show a few best practices for generating social media posts and captions.

- 1. Focus on fan-centric, image-driven content that is evocative, quickly recognized, and tells a story.
- 2. Notice what works, and recreate the formula, theme, or story in a new and fresh way.
- 3. Prioritize comments and replies to keep engagement going.
- 4. Always remember to include a call-to-action, directing audience members to a link or share button.
- 5. Brevity is the soul of wit—keep content bitesized, prioritizing 1-2 sentence captions or quick questions to followers.

gn Guidelines Social Media Toolkit

## Messaging Templates: Facebook



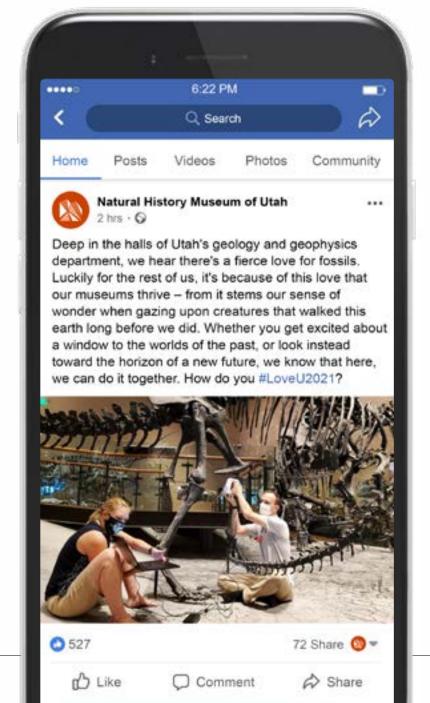
Facebook posts should anchor to a **person-centric image**, weaving a compelling but brief story with details or quotes that make the experience uniquely Utahan. Whether interviewing a research grant awardee or a scholarship recipient, these posts should aim to share a humanizing glimpse at the impact of a donor's gift.

#### **Example Text**

As a high school student, Lisa Liu, B.S. '24, was inspired. Her teacher showed her class a video featuring a team of engineers who were building bionic limbs to distribute to people around the world in developing countries. Lisa knew right away that she wanted to be a part of that work. "I was really curious about how the bionic limbs worked and how they were connected to the brain," Lisa shared.

Her curiosity led her to the University of Utah, where she plans to use her double major in computer science and biology to learn more about the development of bionic limbs. "I chose Utah because of its focus on meaningful research and its energized student body. I knew that I could get the support I needed to be successful here," she said.

To attend Utah, Lisa received support through a scholarship. "It has definitely played a huge part in my time here at Utah. Instead of having to worry about how to pay tuition for my first year, I've been able to start exploring the opportunities available to me, and have been getting excited to really make my experiences count. This scholarship motivated me to do my best work and make my family and the donors proud."





Love, Campaign Guidelines 85 Social Media Toolkit

# Messaging Templates: YouTube



Videos should feature peoplecentric subjects, such as scholarship recipients, research grant recipients, or people who have received medical care. The focus of the video should highlight the possibility of positive change and a better future as the result of Utah's capital campaign.

To ensure your video is "sticky" and resonates with audiences, we recommend keeping the final video to one minute or less. This way, viewers will be able to quickly watch and share without risking dropoff.

Captions should correspond to the story of the video, including a brief one or two sentences about the subject, and a call to action asking the viewers to consider a gift. The video and caption should both end with a nod to the Love Bug.

#### **Example Caption**

It's an age-old question—what does love mean to you? Here, it means opening our hearts, finding ways to give back that suit us best, and celebrating what makes Utah great, together. Our donors have the opportunity to make a tremendous difference in the lives of medical patients by supporting innovative patient care, research, education, and prevention programs for chronic conditions. Together, we can accelerate the pace of converting scientific discoveries into clinical advances. There are so many ways to help—learn how to get involved at [link]. #LoveU2021

Love, Campaign Guidelines Social Media Toolkit

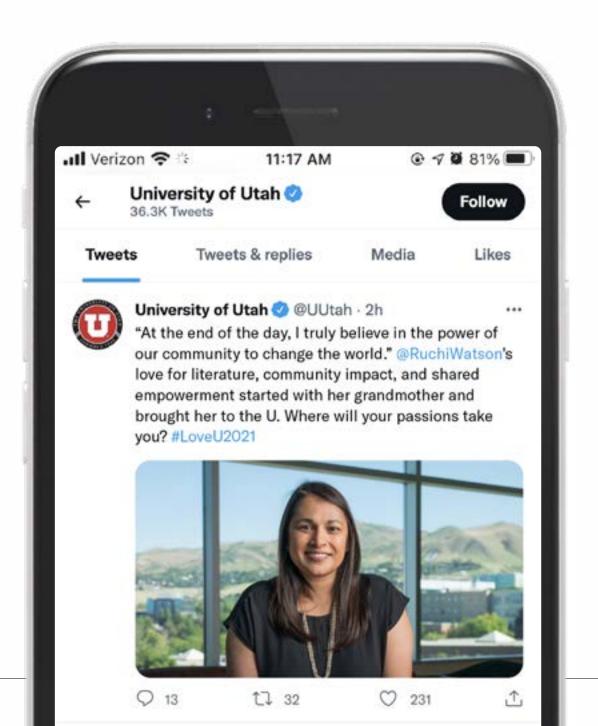
# Messaging Templates: Twitter



Tweets should be **conversation-inspiring**, posing a question to audiences or celebrating a recent victory. Keep the conversation going with replies—donors appreciate the acknowledgment of their gift or signal boost.

#### **Example Tweet**

Thanks to gifts from our donors, these six students have achieved their dream of saying yes to Utah. We can't wait to see where they go from here. #LoveU2O21



Love, Campaign Guidelines

Social Media Toolkit 87

# Messaging Templates: Instagram

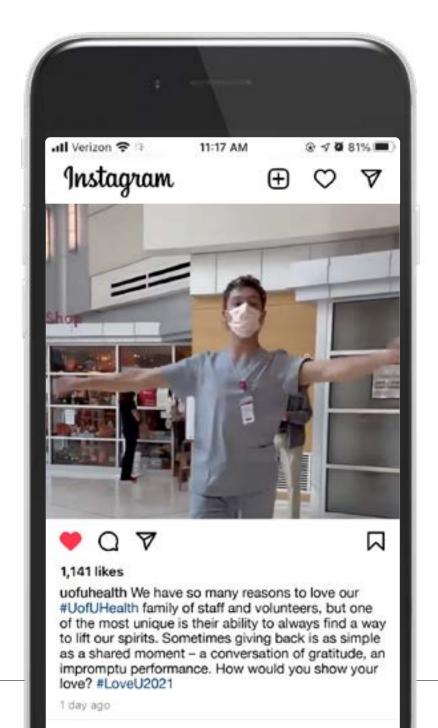


Instagram posts are usually very dependent on visuals, so we recommend employing **evocative imagery** that every Utahan, former or current, will recognize. Captions should support the visual by asking a question or celebrating a goal, encouraging audiences to give the way they're compelled to give. Since Instagram is evolving into a share-based platform, it may be helpful to include a text-based CTA in one of the available 'slides' in a post's image carousel.

#### **Example Captions**

There's just nothing like it. This is one of our favorite views from campus (if we could even pick one). But we're open to changing our mind. What's yours?

This month, we're celebrating all the ways to #LoveU2O21.
Generosity takes many forms—learn how to make a difference with yours at the link in bio.



Love, U Campaign Guidelines

Social Media Toolkit

# Talking Points: **Impact**

Posts should ideally include a small blurb that demonstrates the impact of giving. This could anchor to research, scholarship, environmental action, science and innovation, or arts and humanities. By employing a specific cause, we can help tell the story of a gift's impact and inspire people to get involved with a cause they hold dear to their heart.

#### **Examples**

Together, we're building a future for all who follow.

Together, we can ensure all future students can say yes.

Together, we'll transform scientific discovery into clinical advances.

Love, U Campaign Guidelines

Social Media Toolkit

# Talking Points: Community

Posts might also draw inspiration from the format of the Love, U Anthem. This could look like a celebration of the Utahan family as the catalyst for sweeping, positive change. Ushering in momentum—while keeping things truthful and realistic—is a great way to instill pride in existing donors or inspire new opportunities to give however one can.

#### **Examples**

Because of you, we can pave the way to a better tomorrow, together.

Because of you, our future here is bright.

Because of you, together, we're unstoppable.

Because of you, we imagine more and can do it.

Because of you, more students can say yes to a bright future.

Because of you, we can transform research into cures.

# Appendix

Appendix 91

# Frequently Asked Questions

# Do I need permission to use Love, U in my communications?

No, you are free to use Love, U as you like, within the parameters included in this document.

# Who do I contact to get Love, U campaign artwork, fonts and templates?

All assets are available in Box. If you have trouble finding them, please contact *LoveUSupport@utah.edu*.

# How long will the Love, U campaign be used?

Until the next comprehensive capital campaign.

## Are we still using Imagine U?

Yes, "Imagine U" is the university's branding. Love, U is an extension of the "Imagine U" family and compliments its messaging.

# How do I use Love, U with a proper name?

Please refer to p 32 for more information on proper name lockups.

# Why can't I remove the comma in Love, U?

Love, U is an approved design brand. Please refer to pp 25-35 for more information about using the Love Bug.

# How can I create a logo lockup?

You can create a logo lockup via the Adobe Illustrator template in Box. If you need help, please contact *LoveUSupport@utah.edu* and have an .eps file of your area's logo.

# Is Love, U replacing the Imagine New Heights campaign?

Love, U is a campaign messaging tool designed to help the university celebrate donors and share giving impact during the last year of the Imagine New Heights campaign. Love, Campaign Guidelines Appendix

# Hand Sign

As a fun way to participate in the Love, U campaign, there is a hand sign. The way to do it is to make a heart with your hands, then move the index fingers up to form the U sign.





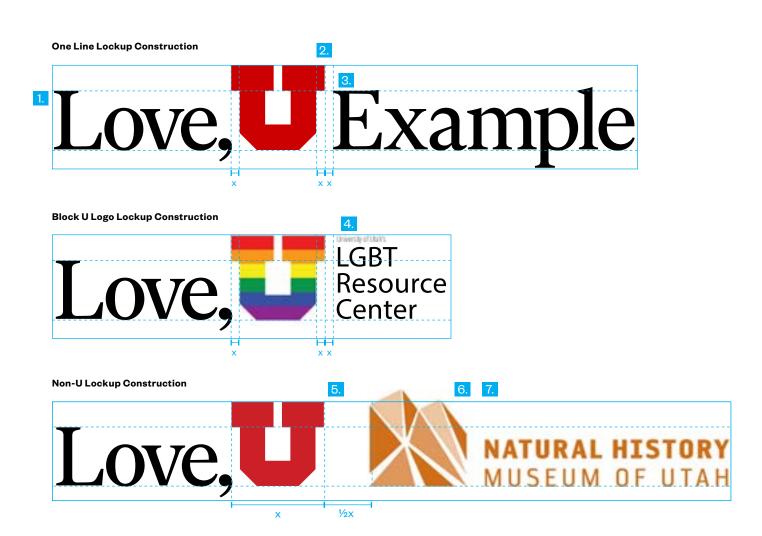
#### 93

## Love U Template

Appendix

The Love U campaign is meant to be hands on, used and adapted by all departments and organizations within the University of Utah system. As such, we created a template to ensure consistency across all applications.

The examples to the right show the construction of the general one Line lockup as well the Block U Logo lockup and Non-U lockup which highlights different organizations associated with the University of Utah.



- 1. The Love Bug should appear as provided.
- 2. The word following the Love Bug should be placed to the right of the Block U at a distance equaling double the Block U's serif overhang.
- 3. The word following the Love Bug should be the same point size as the word "Love". This word should also sit on the same baseline as the word "Love".
- 4. The main wordmark of an accompanying logo lockup should align with the size and baseline of the word "Love" in the love bug.

- 5. The logo following the Love Bug should be placed to the right of the Block U at a distance equaling one half the Block U's width.
- 6. If sizing the wordmark to the height of the word "Love" makes the other logo elements much larger than the Block U in the Love Bug, it should be reduced in size until the graphic elements do not appear larger than the Block U in the Love Bug.
- 7. Graphic elements can hang slightly above or below alignment with the Love Bug in order to achieve optical alignment.

Love, U Campaign Guidelines Appendix

## File Naming and Folder Structure

A deceptively important part of saving campaign artwork is the file naming and folder structure. When clicking through to find a particular file, it should be easy to located based on its file name and location within the folders of the identity system. An campaign like Love U contains a lot of files and their organization should be treated with logic and care. Folders should be used to gather files of similar content: a particular icon and all of its file types in their variety of colors could be organized by Mark Type > Lockup Type > RGB, CMYK or PMS.

A file name should be descriptive of what it is. Here are some important questions a file name should contain answers to: What is the color mode? What color is it? Who or what is being highlighted? Was it made with the official or alternate typeface?

Naming conventions have been embedded into the identity template files so that each file name is structured the same way and can easily be read and understood by any user.

#### Sample File Name



To demonstrate the proper naming of a file, the below file name (describing the artwork at left) has been broken down into its elements. Some abbreviations have been used to help make the file name a bit shorter.

## Utah\_LoveUCampaign\_RGB\_BlackRed\_Donors.eps



ign Guidelines Appendix 95

## File Types

#### File Types

When creating and implementing an identity system, it is important to understand the proper file types to save and when to use each of them. Love U's system consists of AI, EPS and PNG files.

.AI—This is an Adobe Illustrator file. It is a vector file type used to draw and create the original art-work. If someone asks you for a "native file," this is what they need.

.EPS—This is an Encapsulated Postscript file. It is very similar to and Al in that it is also a vector file. Many printers use this file type to ensure the quality of the artwork is maintained if scaled. It's the file type most often required for embroidery, laser cutting and vinyl cutting. It is compatible with some Microsoft applications in addition to Apple and Adobe applications.

.PNG—This is a Portable Network Graphics file. It is a raster file with a transparent background. This can be helpful for digital applications where the logo needs to be placed over the top of another brand color. PNG files are only compatible with RGB color mode. PNG (as opposed to JPG) is a lossless file type.

#### **Color Modes**

The Love U Identity System contains artwork in several different color modes. The use of proper color modes in the reproduction of the Identity System is key to preserving the strength and uniformity of its color palette.

CMYK—This stands for Cyan, Magenta, Yellow and Black. They are inks used in standard printing. The colors of these inks are created by using mixtures of these ink colors.

RGB—This stands for Red, Green and Blue. This is the color mode used for digital (screen-based) applications. It is calculated by how much Red, Green and Blue light are used to create a specific color. Light blends differently than pigment (ink) which is why the difference between RGB and CMYK is so important. Although a color's appearance can vary from screen to screen, using RGB artwork in screen-based applications will help maintain consistency in LMU's palette.

PMS—This stands for Pantone Matching System, but can also be referred to as "Spot Colors." PMS is the industry standard for color matching in print applications. Pantone is a company that makes inks in a wide variety of specific colors, each with its own individual formula. Each color is assigned a number in the Pantone Matching System. Printing with Pantone inks allows you to achieve more exact color reproduction than CMYK because the range of colors created by mixing CMYK inks is much more limited and subject to the particular printer's calibration.











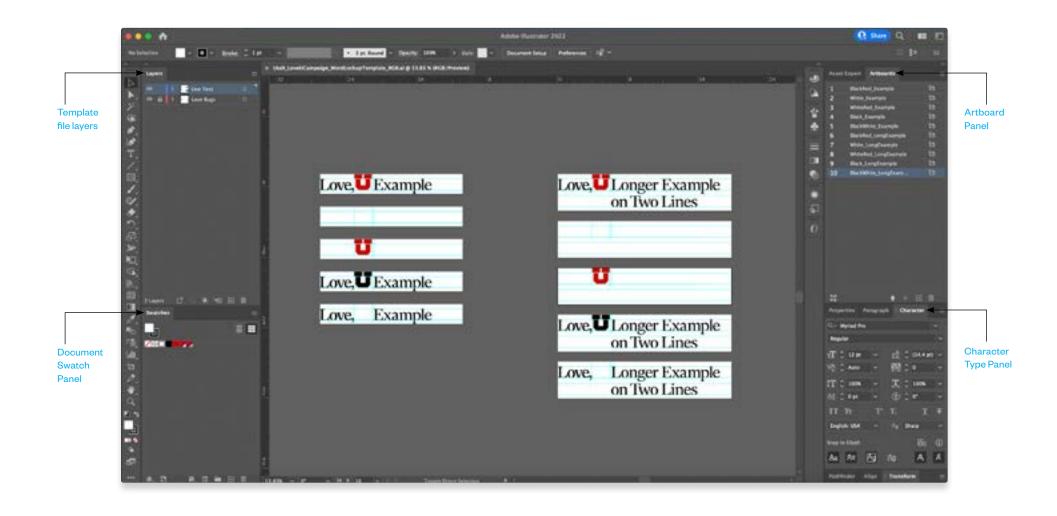
The Master File for each Identity Package will be an Adobe Illustrator File. Each Identity Package will contain EPS files in CMYK, PMS and RGB color modes. Each Identity Package will contain PNG files in RGB color mode. Appendix 96

## Love U Template File Overview

The artboards in each template organize lockup type by column and color by row. The template for the general word lockups is being shown here as an example. There are separate templates for the use of proper nouns and for replacing the block U.

Please note: The specific panels that are visible in this screenshot and their locations are variable from user to user. The workspace layout shown here is simpy a suggestion.

Please note: The two columns shown provide options for organizations with names that are one- or two-lines long. It is not necessary to use both.



Love, U Campaign Guidelines Appendix

#### File Creation

#### **Creating a Master File**

- 1. Open the appropriate template file
- 2. Type in the appropriate text.
- **3.** Kern the type.
- 4. Copy and paste the type into the corresponding live type area on each artboard.
- **5.** Adjust the paragraph alignment and color of the type as necessary.
- 6. Adjust the artboard sizes if necessary.
- 7. Save a copy with Live Type into a folder with the name of the organization. The file name should be: "Utah\_LoveUCampaign\_ [Person/Organization]\_LiveType.ai"
- **8.** Outline all Live Type.
- 9. Save a copy. The file name should be: "LMU\_[org name].ai"

Please note: The artboards are organized in rows and columns according to lockup type and color.

Some of the type in the template files is white. To view this type more easily, go into Outline mode. Command+Y is the quick key to toggle between Outline and Preview modes.

#### Saving Individual RGB Assets

- 1. From the Outlined Master File. select "Save As."
- 2. In the finder window that appears, select "Illustrator EPS" from the dropdown. Check the box to "Use Artboards." It will automatically select "All" (this is correct).
- 3. Create a folder called "RGB" and select it to save the EPS files inside.
- 4. Hit "Save." See the screenshot at right to review the correct EPS settings.
- 5. Illustrator will save each artboard as an individual artwork. It will also save an EPS with all of the art on one giant artboard. Delete that file.
- 6. In the Master File, click File > Export > Export As.
- 7. In the finder window that appears. select "PNG" from the dropdown. Check the box to "Use Artboards." It will automatically select "All" (this is correct).
- 8. Select the same RGB folder into which the EPS files were saved.
- 9. Hit "Export." See the screenshot at right to review the correct PNG settings.
- 10. Take a look at the files that were exported to make sure there are not any errors in file naming, color, etc.

#### 4.3 Saving CMYK and PMS Artwork

- 1. In the Outlined Master File, click on File > Document Color Mode > CMYK.
- 2. Load the CMYK Swatch Exchange file via the Swatch panel. See Screenshot at right.
- 3. Delete the RGB swatches that were already loaded into the template file.
- 4. Select the CMYK swatches and drag them to the Document Swatch Panel.
- 5. Unlock all artwork layers.
- 6. Select a Blue item and hit the "Select Similar Objects" button (which should be set to select objects with the same fill color). See screenshot at right.
- 7. Select the CMYK blue swatch from the Document Swatch Panel.
- 8. Repeat steps 6-7 for Red and Black.
- 9. "Save As" EPS files using artboards into a CMYK folder.
- 10. In the finder, delete the EPS with all of the artwork on one giant artboard.
- 11. Select all of the EPS files and right click, selecting "Rename # Files."
- 12. Using the "Replace Text"

function, replace "RGB" with "CMYK" in the file names.

- 13. In the same Outlined Master File (which is now CMYK) repeat steps 2-12, except with PMS instead of CMYK.
- **14.** Take a look at the files that were exported to make sure there are not any errors in file naming, color,

Please note: There is no need to save PNGs in CMYK or PMS. The file type is not compatible with those color modes.

