| Harvard and Radcliffe College Reunions 2023: Resubscription Campaign Roadmap | | | | | | | |
|---|---------------|---|---|--------------------------|-----------------------------|-----------|--|
| Send Date | Send Time | Message Type | Message Description | Sender | Audience | List Size | Notes |
| Unsubscribe Salesforce automations | | | | | | | |
| Starting Wednesday, August 31 | Daily at noon | Unsubscribe automations | Set up unsubscribe automations in Salesforce | Harvard College Reunions | 2023 Reunions: Unsubscribes | _ | Automated emails deploy through Salesforce within 24 hours of an unsubscribe to the College BU or Reunion/CRO publication lists. These automations will continue through June 2023. |
| Initial list with unsubscribes as of 07/21/2022 (total at start: 2,907) | | | | | | | |
| Thursday, August 11 | 3:00 PM | Outlook email 1 (list 1) | Red Book launch value proposition | College Reunions | 2023 Reunions: Unsubscribes | 2,907 | Outlook will be used, this will be the first send using the initial list of 2023 Harvard and Radcliffe College reunion unsubscribes (at College BU and Reunion/CRO publication lists). |
| Tuesday, September 20 | 10:00 AM | Outlook email 2 (list 1) | Reunions save the date and Red Book value proposition | College Reunions | 2023 Reunions: Unsubscribes | 2,115 | Outlook will be used, this will be the second send using the initial list with those who've resubscribed removed. |
| Thursday, January 12 | 1:00 PM | Outlook email 3 (list 1) | Start of Reunion year value proposition | College Reunions | 2023 Reunions: Unsubscribes | 1,700 | Outlook will be used, this will be the third send using the initial list with those who've resubscribed removed. |
| Friday, March 17 | 10:00 AM | Outlook email 4 (list 1) | Registration launch value proposition | College Reunions | 2023 Reunions: Unsubscribes | ТК | Outlook will be used, this will be the final send using the initial list with those who've resubscribed removed. |
| Second list with unsubscribes from 09/17/2022 to 01/06/2023 (total at start: 389) | | | | | | | |
| Monday, January 12 | 1:00 PM | Outlook email 1 (list 3) | Start of Reunion year value proposition | College Reunions | 2023 Reunions: Unsubscribes | 389 | Outlook will be used, this will be the first send to those who unsubscribed between 09/20/2022 and 01/09/2023. |
| Friday, March 17 | 10:00 AM | Outlook email 2 (list 3) | Registration launch value proposition | College Reunions | 2023 Reunions: Unsubscribes | ТК | Outlook will be used, this will be the final send to those who unsubscribed between 01/10/2023 and 03/16/2023. |
| Final list with unsubscribes from 01/06/2023 to 03/16/2023 (total at start: TK) | | | | | | | |
| Friday, March 17 | 10:00 AM | Outlook email 1 (list 4) | Registration launch value proposition | College Reunions | 2023 Reunions: Unsubscribes | ТК | Outlook will be used, this will be the only send to those who unsubscribed between 01/10/2023 and 03/16/2023. |
| Resubscribe follow-up emails (totals: 788) | | | | | | | |
| Saturday, September 24 | 9:00 AM | August send follow-up | Offer resubscribers chance to further resubscribe | Harvard College Reunions | 2023 Reunions: Unsubscribes | 788 | Salesforce will be used, message will be sent to all who resubscribe regardless of list number. |
| Tuesday, October 4 | 11:00 AM | September send follow-up | Offer resubscribers chance to further resubscribe | Harvard College Reunions | 2023 Reunions: Unsubscribes | 151 | Salesforce will be used, message will be sent to all who resubscribe regardless of list number. |
| Tuesday, November 8 | 10:00 AM | September send follow-up (resubscribers after 10/4) | Offer resubscribers chance to further resubscribe | Harvard College Reunions | 2023 Reunions: Unsubscribes | 41 | Salesforce will be used, message will be sent to all who resubscribe regardless of list number. |
| Thursday, January 26 | 11:00 AM | January send follow-up | Offer resubscribers chance to further resubscribe | Harvard College Reunions | 2023 Reunions: Unsubscribes | 332 | Salesforce will be used, message will be sent to all who resubscribe regardless of list number. |
| Thursday, March 23 | 11:00 AM | March send follow-up | Offer resubscribers chance to further resubscribe | Harvard College Reunions | 2023 Reunions: Unsubscribes | тк | Salesforce will be used, message will be sent to all who resubscribe regardless of list number. |